

COMPLAINT INVESTIGATION

**September 25 & 26, 2007
Lexington, North Carolina**

Agenda

Tuesday September 25, 2007

1:00 P.M.	1:15 P.M.	Welcome
1:15 P.M.	2:30 P.M.	Intake-Complaint Unit
2:30 P.M.	2:45 P.M.	Break
2:45 P.M.	4:00 P.M.	Investigation
4:00 P.M.	4:15 P.M.	Break
4:15 P.M.	5:00 P.M.	Analysis and Documentation

Wednesday September 26, 2007

8:30 A.M.	9:30 AM	Principals of Documentation
9:30 A.M.	12:30 P.M.	Overview of Penalty
12:30 P.M.	1:00 P.M.	Wrap Up Evaluations Certificates